

Book your holiday with complete peace of mind, thanks to a cancellation insurance policy covering cancellation or interruption linked to Covid, and our commitments once you are there to guarantee you a safe but also and above all relaxing holiday, with our Flower safe + charter. You apply the barrier gestures and we do the rest!

TABLE OF SUMS COVERED – COVID EXTENSION

COVID EXTENSION CANCELLATION FEES	Amounts
EXPENSES FOR CANCELLATION	According to the conditions of the cancellation fee scale Maxi 5000 euros per case
✓ Cancellation for illness declared in the month preceding departure in the event of an epidemic or pandemic	Deductible of 15 euros per case
✓ Cancellation for denied boarding following temperature measurement	Deductible of 30 € per case
ASSISTANCE COVID EXTENSION	Amounts
› Tele-consultation before departure (A)	(A) 1 call
› Medical repatriation (including in the event of an epidemic or pandemic) (B)	(B) Real expenses
› Repatriation following flight cancellation due to epidemic or pandemic (C)	(C) 1 000 € Max per person and 50 000 € Max per group
› Hotel costs following placement into 14-day quarantine (D)	(D) Hotel expenses 80 € per night / Max 14 nights
› Medical costs following flight cancellation due to epidemic or pandemic (E)	(E) Hotel expenses 80 € per night / Max 14 nights
› Medical expenses outside country of residence due to COVID illness including in case of epidemic or pandemic (F)	(F) 30,000 € per person
› Deductible (F1)	(F1) 160 € per person
› Coverage of local telephone plan (G)	(G) Up to 80 €
› Psychological support (H)	(H) 6 sessions per event
› Emergency suitcase (I)	(I) 100 € Max per person and 350 € Max per family
ADDITIONAL ASSISTANCE TO PERSONS	
✓ Housekeeper (a)	(a) 15 hours spread over 4 weeks
✓ Delivery of household groceries (b)	(b) 15 days maximum and 1 delivery per week
✓ Psychological support following return home (c)	(c) 6 sessions per event



FLOWER SAFE +

Because your comfort and safety are our priority

Ensure the strict application of the French government's anti-coronavirus measures.

Organise separate, simplified procedures for dealing with arrivals and departures. Wherever possible, guests will no longer have to go to reception to pick up their keys.

Implement more stringent health and hygiene protocols with increased cleaning and disinfection in both our rental units and common areas and enhanced hygiene levels at all points of frequent contact.

Use modified signage including floor markings, posters, etc. to ensure that everyone follows social distancing rules.

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Use contactless and remote payment options wherever possible.

Provide antiseptic gel and/or liquid soap in all common areas.

Provide disinfectant cleaning products in all our toilet/shower blocks.

Appoint a coronavirus officer at each campsite responsible for implementing coronavirus rules and recommendations.

Appoint a "health and hygiene officer" at each campsite to ensure the checks set out in Flower's Coronavirus Guide are properly implemented.

Cleaning of the accommodation with a specific protocol and ventilation of the accommodation for a minimum of 6 hours between 2 tenants.